

How We Restore Power



STEP
1

Awareness

If you're without power, try resetting your main breaker. If that doesn't work, report an outage through our Outage Map, mobile app or by calling **310-WIRE (9473)**

75,000 OUTAGE CALLS PER YEAR

STEP
2

Plan of action

Control Centre identifies trouble locations and prioritizes repairs

210,000 LIGHTNING STRIKES PER YEAR



STEP
3

Dispatch trucks

Priority given to dangerous situations and essential services, followed by main lines

51 SERVICE POINTS



STEP
4

Restore power

Safely diligently repairing equipment

350 LINEWORKERS



Keep enough food and water for

72 hours without power

Report an outage:

310-WIRE (9473)

1-866-717-3113

FORTIS
ALBERTA