



FortisAlberta has built your new electricity service.

What does this mean for you?

Your electricity system is in place and billing will begin in 30 days or when you energize your service, whichever is sooner.

There are costs associated with having facilities in place and ready to serve you even if you are not using any energy consumption. As a result, FortisAlberta will begin billing your retailer as of the date of energization or 30 days after your construction is complete if the site has not yet been energized.

* Minimum billing will apply even if the power has not been connected.

There are two sets of charges that appear on your electricity bill:

1 **Delivery Charges**
Electricity is delivered through transmission and distribution systems



TRANSMISSION



DISTRIBUTION



2 **Energy Charges**
Power is sold to customers by the retail billing company



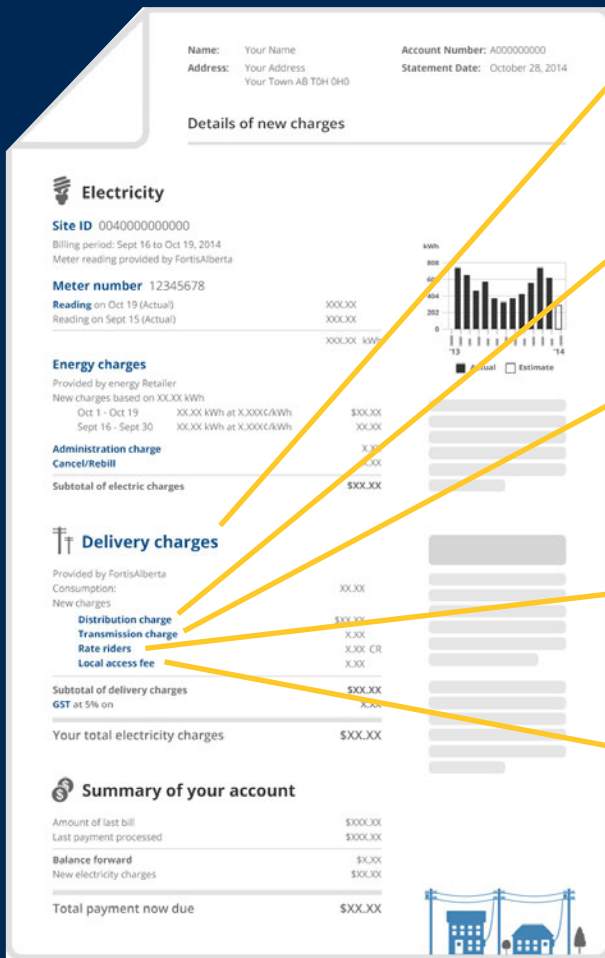
RETAILERS



CUSTOMERS

FortisAlberta is an electricity distribution company. We supply and maintain the poles and wires that bring electricity from the higher voltage lines to our distribution lines that energize your property. FortisAlberta's services are included in the Delivery Charge portion of your bill.

UNDERSTANDING YOUR DELIVERY CHARGES



Delivery Charges

The regulated cost of delivering your electricity.

Distribution Charge

This charge reflects FortisAlberta's cost of building, operating and maintaining the local distribution system.

Transmission Charge

FortisAlberta collects Transmission charges on behalf of the transmission operator. These costs cover the operation and maintenance of the provincial power grid.

Rate Riders

A rider is a temporary credit or charge approved by the Alberta Utilities Commission, the Alberta utilities sector regulator.

Local Access Fee

FortisAlberta collects this fee on behalf of local government to access municipal land and construct, maintain and operate the distribution system serving residents of cities, towns and villages.

Sample breakdown of charges from your monthly electricity bill

Electricity Energy Charges provided as an example only. Calculations based on 16.099 cents/kWh Regulated Rate Option on Jan. 1, 2022.



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Estimated Monthly Electricity Bills for Residential Use (Rate 11)
based on 31 days

