

MAY 24, 2024

To our City of Airdrie customers,

We want to inform you of a recent incident involving an individual spreading misinformation while falsely claiming to represent FortisAlberta.

We have received reports of an individual going door-to-door throughout Airdrie communities claiming to be from FortisAlberta. These reports indicate the person was wearing a falsified identification tag around their neck, wanted to talk about ways in which electricity distribution can be reduced and made claims about a bill credit.

For your safety, please keep the following in mind:

Verify Credentials: Always check the credentials of anyone claiming to be from FortisAlberta or any company offering to save you money on bills or services. FortisAlberta representatives will always carry proper identification, wear official attire and provide verifiable information about their role with the company.

Protect Personal Information: Do not disclose any personal information to unverified individuals.

Report Suspicious Activity: If you encounter suspicious individuals at your home or business who are falsely representing themselves, report the activity to RCMP immediately.

Contact FortisAlberta: If ever you are unsure, please call us at 310-WIRE (9473).

Your safety is always our top priority. Please do not engage with individuals making false claims and report suspicious activity to the authorities.

Thank you for your attention to this matter.

FortisAlberta.